**Arun Kumar Palanisamy**

Systems Engineer

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| Aim to work in a challenging work environment where I can utilize my expertise in technical and analytical skills, towards the development and implementation of the new ideas, contributing to growth of the organization. **Experience**  |  |  | | --- | --- | | **2016-07****present** | **Data & Support Analyst**  *Infosys*   * Create complex JIRA workflows including project workflows, field configurations, screen schemes, permission schemes and notification schemes in JIRA. * Manage user permissions to tools according to the needs of projects and teams. * Lead and provide technical assistance and/or training in using JIRA. * Managing and checking the overall server health and functionality. * Monitoring JIRA disk space usage. * Analysing and reporting upon JIRA usage and activity. | | **2016-01****2016-05** | **Software Engineering Intern**  *Infosys*   * Developed an application that helps manage mid-air crisis, Using J2EE, MySQL. * Got exposure in Python, Database, Software engineering and Network Security. |  **Education**  |  |  | | --- | --- | | **2012-08****2016-04** | **Sri Krishna College of Technology, Coimbatore**  Bachelor of Engineering - Computer Science and Engineering.  CGPA - 7.23 | | **2007-06****2012-04** | **Vivekananda Hr Sec School, Namakkal**  SSLC - 9.3 / HSC - 9.25 |  **Projects**    * **RBS - ICB Gatekeeper** -  the customized version of Atlassian JIRA, the issue tracking tool that we mainly used to categorize bank customers ring-fencing and non-ring fencing. Customizing front end Managing client requirements and providing support when necessary.   **Additional Activities**   * Undergone an in-plant training on “Computer Networks” in Mazenet Technologies at Coimbatore. * Attended one day workshop on “ANDROID” conducted by Computer Science Department, Madras Institute of Technology, Chennai and Organized by Google Developers on 7, March 2015.  **Applications**   **Eclipse, NetBeans, Microsoft Azure Machine learning Studio**    **Adobe Photoshop, CorelDRAW**    **JIRA, Git** **Interests** **Online Games, learning new technologies, watching English series** | **Personal Info****Address** C-411, Safaa Apartment,  Guduvanchery, Chennai - 603202 **Phone** +91 8098081016 **E-mail** [arunvijayind@gmail.com](mailto:arunvijayind@gmail.com) **Date of birth** 17-07-1995 **Language** Tamil, English **LinkedIn** [linkedin.com/in/arun-kumar-palanisamy](http://linkedin.com/in/arun-kumar-palanisamy) **Hard Skills** **Programming Logic**    **Data Structures**    **Database knowledge**    **Blockchain**    **Machine learning**   **Programming Languages** **Java**    **C, C++**    **Python**    **Solidity**   **Soft Skills** **Collaboration**    **creativity**    **Adaptability** |